

Attention to Detail

OLC Course Recommendations

Competency Definition

Is thorough and precise when accomplishing a task with concern for all aspects of the job involved; double-checks the accuracy of information and work products to provide consistently accurate and high-quality work.

OLC Component Titles

Controlling Costs

COURSE TSA-PROJ-CONTROLLINGCOST-SKSFT

Description: This course provides an overview of the Control Costs process. It introduces the best practices outlined in A Guide to the Project Management Body of Knowledge (PMBOK® Guide) - Fourth Edition, published by the Project Management Institute (PMI®). Specifically, the course examines the inputs, tools and techniques, and outputs of the Control Costs process. In terms of the tools and techniques, it shows how to monitor cost performance through earned value management (EVM), forecasting, and other techniques such as to-complete performance index (TCPI). This course will assist in preparing the learner for the PMBOK® Guide certification exam. **Duration=1.5**

Quality Assurance and Quality Control

COURSE TSA-PROJ-ASSURANCECTRL-SKSFT

Description: In this course, learners will be given an overview of the quality assurance and quality control processes within the project quality management knowledge area. They'll be introduced to best practices outlined in A Guide to the Project Management Body of Knowledge (PMBOK® Guide) - Fourth Edition published by the Project Management Institute (PMI®). Specifically, learners will be introduced to the tools and techniques used in quality assurance, such as quality audits and performing a process analysis. They'll also learn quality control tools, such as cause and effect diagrams, statistical sampling, and inspection. This course is aligned with the PMBOK® Guide - Fourth Edition, published by PMI®, Inc., 2008. **Duration=2.0**