

SECURE FLIGHT NEWSLETTER

“Redress”

This notice is intended to educate the travel industry on the United States Transportation Security Administration’s (TSA) Secure Flight program and to encourage travel agencies to include passengers’ Redress Number while completing the reservation process.

As you may know, the TSA is currently implementing Secure Flight, a program designed to shift pre-departure watch list matching responsibilities from individual airlines to TSA, carrying out a key recommendation of the 9/11 Commission. Under Secure Flight, airlines are required to collect a passenger’s full name (as it appears on the government-issued ID they will be using while traveling), date of birth, gender, and Redress Number (if available) when making an airline reservation. By collecting the additional passenger data, Secure Flight can quickly determine if the passenger is a match to the No Fly or Selectee watch lists as well as improve the travel experience for all airline passengers.

One of the primary benefits provided by Secure Flight is the effective and consistent use of the Redress Control Number (commonly referred to simply as a Redress Number) in the watch list matching process. Redress is an initiative under the Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP) and is intended for passengers who feel they have been misidentified as a potential match to a watch list when traveling in the past. Passengers are able to apply through the Redress Web site (www.dhs.gov/trip) to receive a Redress Control Number after completing the

application process. Passengers may then provide this 7-digit number to their travel arranger or airline representative when making airline reservations to help avoid inconveniences or delays that may result from mistaken identity.

Travel agencies should now be collecting the Secure Flight-required data elements listed above, including the Redress Number, from those passengers who have applied for redress. Airline reservation systems and Global Distribution Service providers have begun updating their systems to include a Redress Number Field.

For more information about Secure Flight and redress, please visit:
http://www.tsa.gov/what_we_do/layers/secureflight/faqs.shtm#Redress