

# Training Instruction

## OLC Course Recommendations

### Competency Definition

Delivers or facilitates training using a combination of training delivery techniques and technical subject matter expertise; applies adult learning methodology to implement educational techniques which best compliment the curriculum and the audience.

### OLC Component Titles

#### Training and Development

##### **COURSE TSA-OPER-TRAININGDEVELOP-SKSFT**

Description: The most valued resource of any organization is its people. In today's corporate landscape of technological advancement, employees must be trained to align with the strategic direction of the business. Managers of quality should know that improvements in workplace productivity contribute positively to the overall well-being of the organization. This course explores the importance of investing in human capital as a means of attaining strategic objectives. It delves into all aspects of corporate training, including the front-end needs analysis, and identifying effective design and development strategies. It also examines various ways to deliver training, and provides insight on how to accurately evaluate the impact training programs have on a company's bottom line. It is aligned with the Quality Management Division of the American Society for Quality's Certification Handbook and is designed to assist learners as part of their preparation for the ASQ Certified Manager of Quality/Organizational Excellence certification exam. **Duration=2.0**