



TWIC Dashboard

February 04, 2010



Explanation of Dashboard

The TWIC Dashboard provides point-in-time program information on:

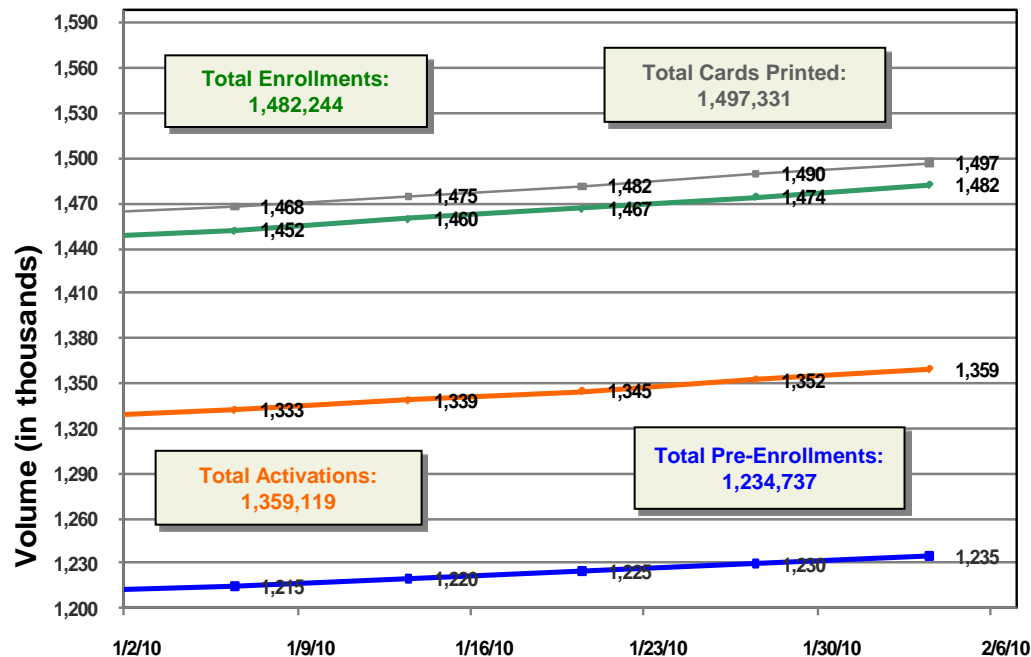
- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources

Program Statistics

Enrollment/Activation	Measurement (as of 02/03/10)
Pre-Enrollments	1,234,737
Enrollments	1,482,244
Cards Printed	1,497,331
Cards Activated	1,359,119
Average Enrollment Time	8.85 min.

Security Threat Assessment	Measurement (as of 01/31/10)
Initial Disqualification Letters Issued	68,187
Appeals Requested	37,285
Appeals Granted	36,425
Waivers Requested	7,921
Waivers Granted	3,851
ALJ Review Requested/Granted	27
Final Disqualification Letters Issued	780
Number of IDTAs Expired	25,567

Enrollment Trending



TWIC Information and Resources

Help Desk: 1-866-DHS-TWIC (1-866-347-8942)
 8:00 AM ET - 12:00 AM ET
 TWIC.Helpdesk@gcrm.com

Website: www.tsa.gov/twic