



# TWIC Dashboard

## January 2013

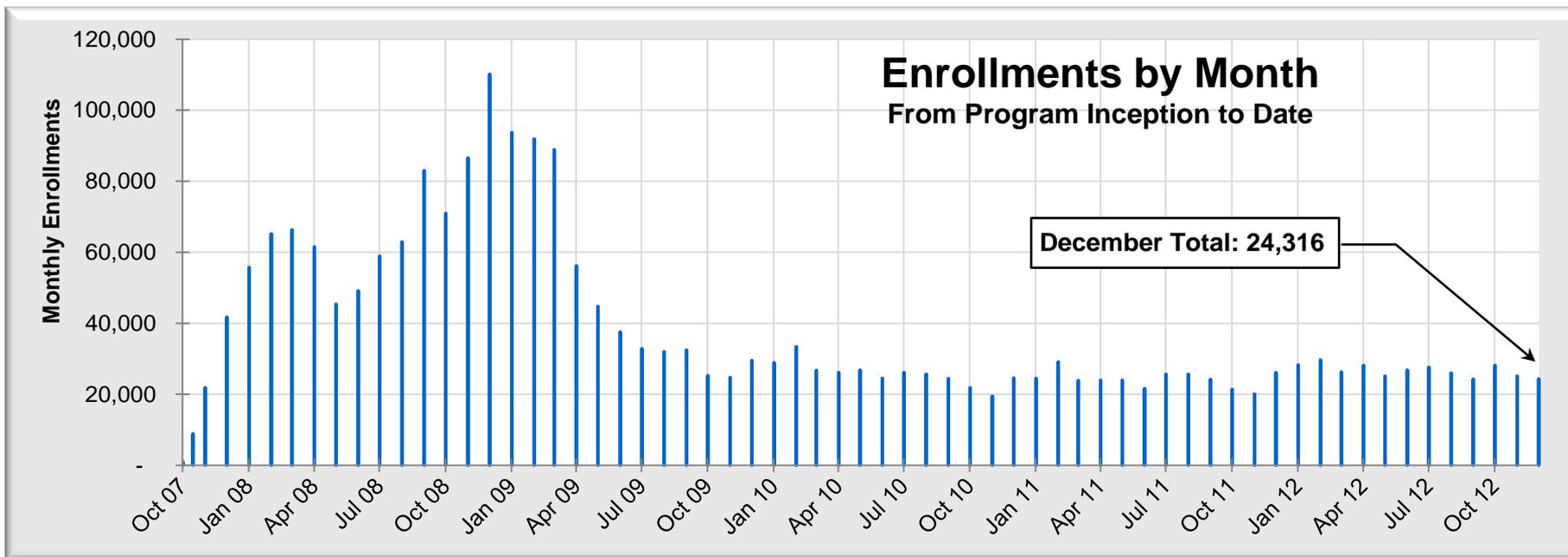


Cumulative Program Statistics from Inception (Oct '07)	Measurement (as of 01/14/13)
Total Enrollments	2,386,187
Active Cards	2,200,099
Extended Expiration Date TWIC Requests	49,206

Cumulative Security Threat Assessment Statistics from Inception (Oct '07)	Measurement (as of 01/13/13)
Initial Disqualification Letters Issued	114,758
Appeals Requested	52,855
Appeals Granted	51,031
Waivers Requested	13,658
Waivers Granted	11,581
Administrative Law Judge Reviews Requested	244
Final Disqualification Letters Issued	2,494
Number of Expired Initial Determination of Threat Assessment Letters	46,145
Total Applicants Ineligible for a TWIC	48,639

**Help Desk:** 1-866-DHS-TWIC (1-866-347-8942)  
 Monday – Friday; 8:00 AM - 7:00 PM Eastern  
 twic.helpdesk@lmbps.com

**Website:** TSA Website: [www.tsa.gov/twic](http://www.tsa.gov/twic)  
 USCG Website: <https://homeport.uscg.mil>



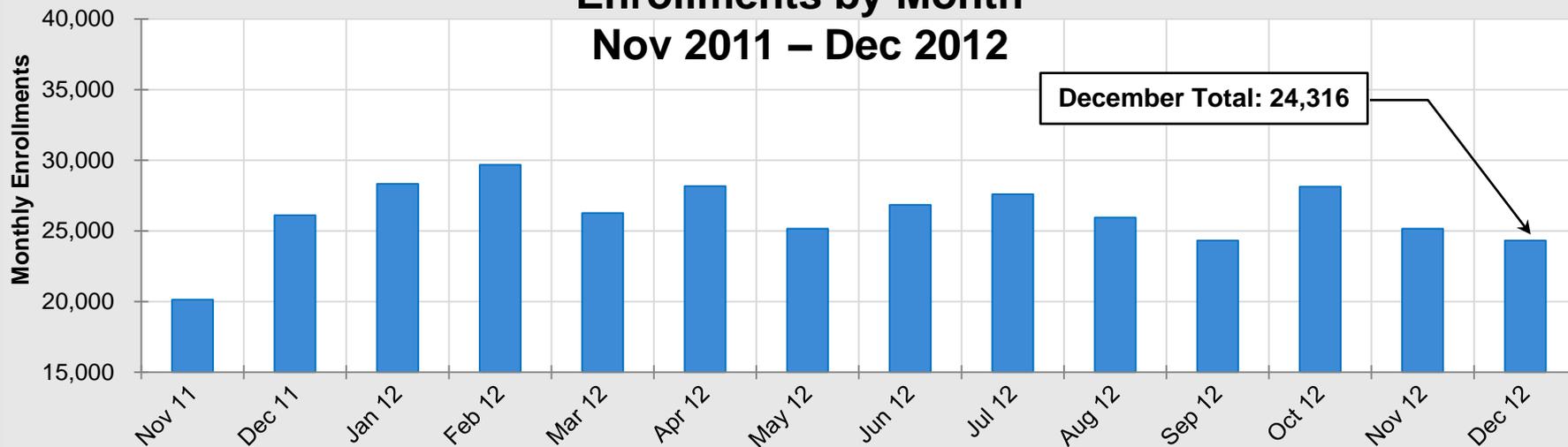


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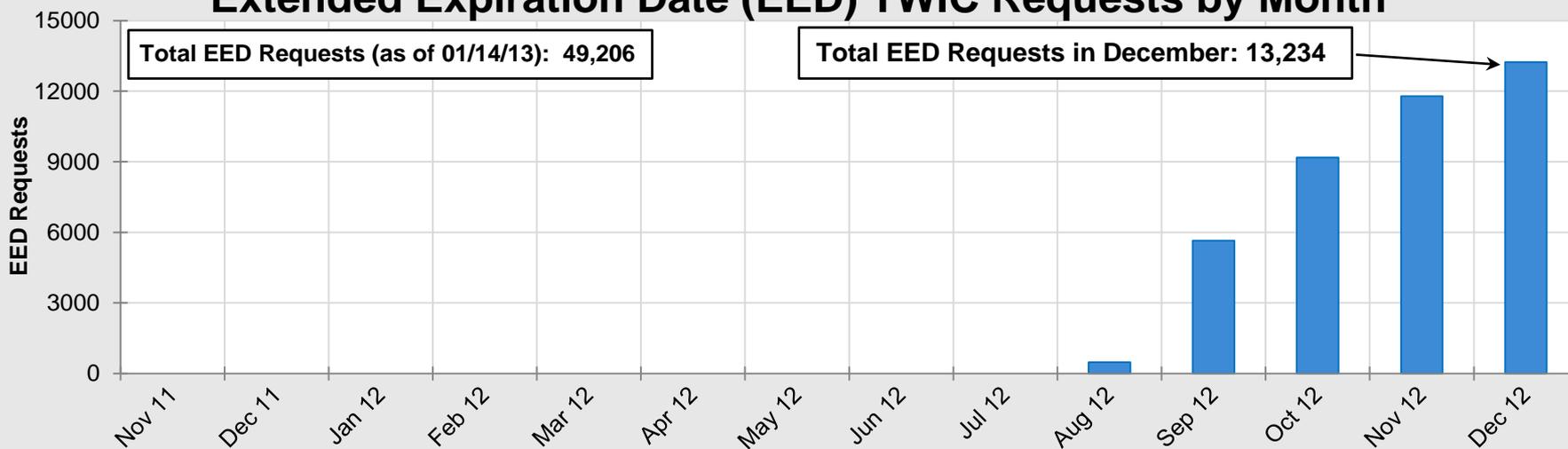
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### Enrollments by Month Nov 2011 – Dec 2012



### Extended Expiration Date (EED) TWIC Requests by Month





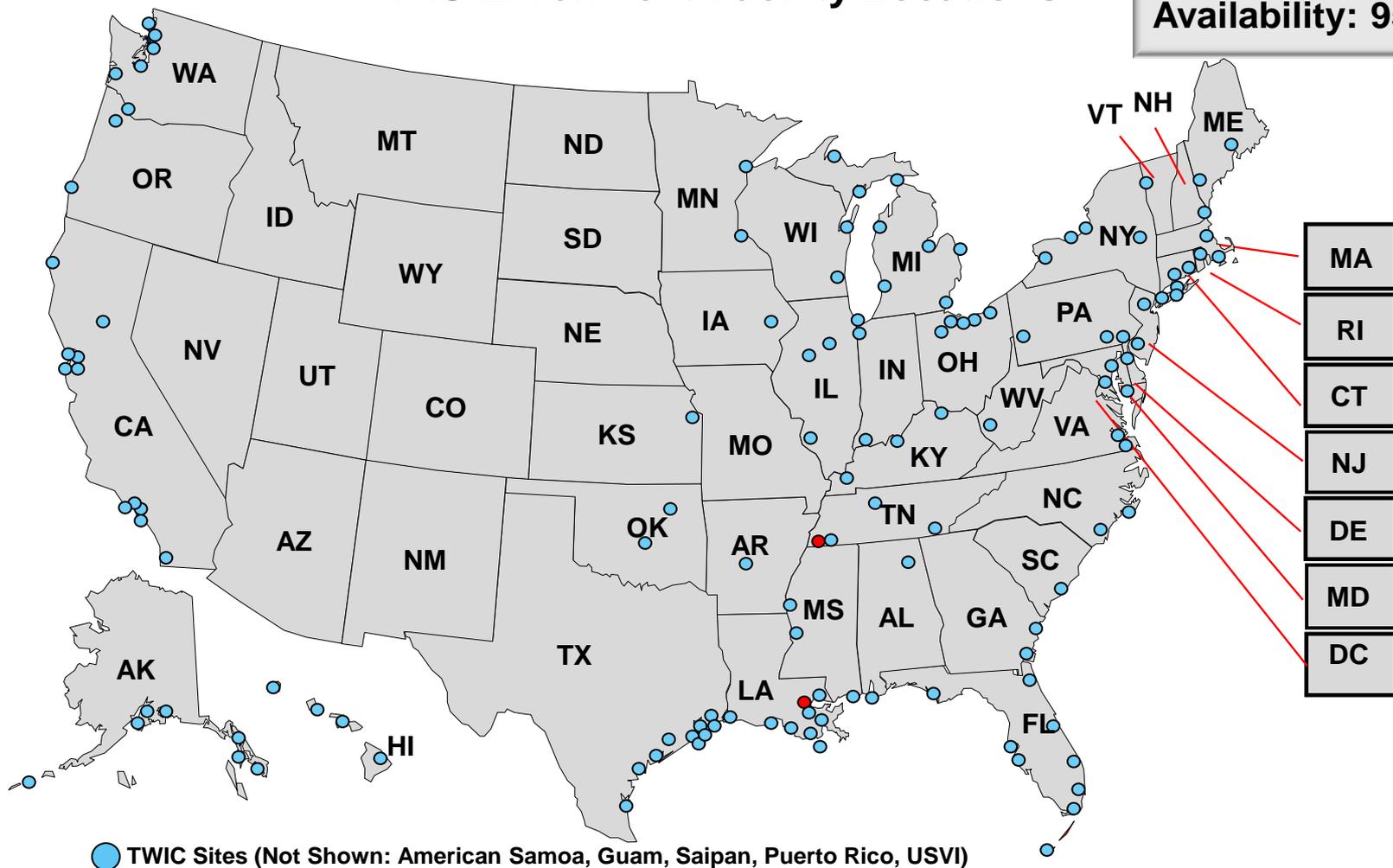
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### TWIC Enrollment Facility Locations\*

Sites: 136  
Availability: 95.17%



\*Note: Site locations are approximate and may not denote the exact location