



<a href="#">State</a>	<a href="#">Complaint Number</a>	<a href="#">Contact Number</a>	<a href="#">Last Action Date</a>	<a href="#">Sender</a>	<a href="#">On Behalf Of</a>	<a href="#">Date to TSA</a>	<a href="#">Summary of Allegation</a>	<a href="#">Due Date (90 Days)</a>	<a href="#">Age of Case</a>
Closed		Contact-OTSSO (b)(6) (b)(6)	8/31/2017	(b)(6)		8/5/2017	Region 2, MIA. On Monday, July 17, 2017 as well as Monday, July 31, 2017, traveler received hair pat downs during screening. Traveler alleges TSO did not change her gloves.  Traveler said that no other women: with buns, ponytails, bobby pins and/or hair clips were stopped or received this pat down. 2nd experience on the 31st was also problematic for this traveler. She alleges only black women are subjected to this and it was unwarranted in her opinion.		26
Closed		Contact-OTSSO (b)(6) (b)(6)	8/31/2017	(b)(6)		8/3/2017	Region 7, (CLT). Traveler alleges TSA patted down her natural hair and she states her hair is always patted  down by TSA. Traveler states she thought TSA was told to stop profiling black women and their hair. States she will file a complaint every time this happens to her. And she states that TSA should do cultural sensitivity training for employees.		28
Closed		Contact-OTSSO (b)(6) (b)(6)	8/29/2017	(b)(6)		7/28/2017	Region 2, VPS. Traveler states there were no alarms when she went through the Scanner. Traveler is black and had her hair braided. TSO told her to wait for female to pat down her hair. Traveler states female TSO had dirty gloves and traveler asked her to change her gloves. Traveler states TSO got upset at her. Traveler alleges that TSO's were all verbally aggressive. Traveler states female traveler behind her with thicker hair did not get flagged. TSO made comment to traveler: "It is not the fact that you are black."		32

Closed

Contact-OTSSC (b)(1)  
(b)(6)

8/14/2017 (b)(6)

7/27/2017 Region 6, LAX: "I have flown in and out of this airline many times . I live in Los Angeles . I have very short chin length hair that I tied into a high bun with pins. The African American woman said "im going to check your hair ". She then pats down the back of my head . This has never happened in my entire life . I don't have braids . Why is it necessary for your staff to pin point african American women and check out hair. This is questionable to me. I'm very unhappy and disappointed with this. You should not be checking or touching our hair. Especially if it didn't set off any alarms through the machines ."

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Closed

Contact-OTSSC (b)(1)  
(b)(6)

8/17/2017 (b)(6)

7/11/2017 Region 7, PHL. Traveler alleges she wears her hair in braids or twists every time she travels, and she experiences discriminatory treatment as her hair is searched, even though she does not alarm (Traveler alleges).

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Closed

Contact-OTSSC (b)(1)  
(b)(6)

8/14/2017 (b)(6)

7/8/2017 Region 6, SNA: "As a black woman with natural hair, I was told my hair (corn rows) needed to be patted down. My corn rows were small and braided to the scalp. From my observation, no other women in the line with me had their hair

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patted down The TSA agent did not ask to pat my hair down, she said she needed to and proceeded to do so without my permission. TSA has been criticized and lawsuits filed for such action. Natural hair is not a threat!!"

Closed	Contact-OTSSO (b)(6)	(b)(6)	7/20/2017	(b)(6)	7/5/2017 Region 4, DFW. Traveler feels additional screening of hair due to race.	15		
Closed	CASE-OTSSO (b)(6)	Contact-OTSSO (b)(6)	(b)(6)	9/5/2017	(b)(6)	6/26/2017 Region 6, PHX: "I am an African American female with natural hair. My hair is braided down to my scalp with no extensions. The TSA agent patted down my hair as a precaution. However, women with ponytails or fuller hairstyles of other ethnicities did not receive the same treatment."	9/24/2017	71
Closed	Contact-OTSSO (h)(6)	(h)(6)	7/20/2017	(b)(6)	6/16/2017 Region 3, CWA. Traveler feels additional screening of hair was due to race.	34		
Closed	CASE-OTSSO (b)(6)	Contact-OTSSO (b)(6)	(b)(6)	7/13/2017	(b)(6)	5/29/2017 Region 6, SJC: "...a man attempted to pat me down...I was told I was randomly selected and then immediately after I was told that I was selected because they had never seen my type of hair..."	8/27/2017	45
Closed	Contact-OTSSO (b)(6)	(b)(6)	6/8/2017	(b)(6)	5/22/2017 Region 3, FSD. Traveler feels additional screening and hair pat down was due to race.	17		
Closed	Contact-OTSSO (h)(6)	(h)(6)	6/14/2017	(b)(6)	5/20/2017 Region 3, IND. The traveler feels she was subjected to additional hair pat down due to race.	25		
Closed	Contact-OTSSO (h)(6)	(h)(6)	5/31/2017	(b)(6)	5/9/2017 Region 2, JAX. The traveler feels the hair pat down during additional screening was due to race.	22		
Closed	Contact-OTSSO (b)(6)	(b)(6)	5/30/2017	(b)(6)	5/8/2017 Region 7, RIC. The traveler feels subject to hair pat down during additional screening due to race.	22		
Closed	Contact-OTSSO (h)(6)	(h)(6)	5/19/2017	(b)(6)	5/2/2017 Region 2, ATL. Traveler feels the hair pat down during additional screen was due to race.	17		
Closed	Contact-OTSSO (h)(6)	(h)(6)	5/1/2017	(b)(6)	5/1/2017 Region 3, DTW. Traveler feels hair pat down during additional screening was due to race.	1		
Closed	Contact-OTSSO (b)(6)	(b)(6)	5/5/2017	(b)(6)	4/25/2017 Region 6, LAX. The traveler feels that the hair pat down during additional screening was due to race.	10		
Closed	Contact-OTSSO-17-1029	(b)(6)	4/21/2017	(b)(6)	4/21/2017 Region 1, BOS. Traveler feels she was subject to additional screening with a hair pat down because of race.	1		
Closed	Contact-OTSSO (b)(6)	(b)(6)	4/17/2017	(b)(6)	4/14/2017 Region 2, ECP. Traveler feels she was subject to a hair pat down and groin search because of race.	3		
Closed	Contact-OTSSO 0941	(b)(6)	4/11/2017	(b)(6)	4/10/2017 Region 2, ATL. Traveler feels she was subject to additional hair pat down because of race.	1		
Closed	Contact-OTSSO (b)(6)	(b)(6)	3/28/2017	(b)(6)	3/28/2017 LAX region 6: Complainant states that she and no Caucasian passengers were patted down to include the hair.	1		

Closed	Contact-OTSSO (h) (b)(6)	3/28/2017	(b)(6)	3/27/2017	Region 5. SEA. Traveler feels she was subject to hair and chest pat down because of race.	1
Closed	CASE-OTSSO (b) (h) (b)(6)	4/6/2017	(b)(6)	2/22/2017	LAX region 6: Complainant states that only she and other African American women had their hair patted down.	43
Closed	Contact-OTSSO (h) (h) (b)(6)	2/21/2017	(b)(6)	2/13/2017	Region 2. MCO. The traveler believes she was subject to a secondary hair pat down because of race.	8
Closed	Contact-OTSSO (h) (b)(6)	1/27/2017	(b)(6)	12/23/2016	region 3: MSP - Female traveler didn't want her hair touched. She refused to let the TSO pat down her hair post-AIT alarm. She says that the TSO who eventually did the pat-down was assigned to do it because both the TSO and the traveler were African-American.	35
Closed	Contact-OTSSO (h) (h) (b)(6)	1/27/2017	(b)(6)	12/21/2016	MSY region 4: Complainant felt her hair was searched due to race.	37
Closed	Contact-OTSSO (h) (h) (b)(6)	12/23/2016	(b)(6)	12/20/2016	LAX region 6: Complainant felt that her hair was patted down because the agent wanted to feel a black woman's hair.	3
Closed	Contact-OTSSO (b) (b)(6)	1/27/2017	(b)(6)	12/15/2016	ORD region 3: Complainant believes her hair is constantly searched due to race.	43
Closed	Contact-OTSSO (b) (h) (b)(6)	12/1/2016	(b)(6)	11/30/2016	DTW region 3: Complainant believes her hair is patted down due to race.	1
Closed	Contact-OTSSO (h) (h) (b)(6)	11/8/2016	(b)(6)	10/20/2016	SAT region 4: Complainant believes hair pat down was racial profiling.	19
Closed	Contact-OTSSO (h) (b)(6)	10/13/2016	(b)(6)	10/11/2016	SLC region 6: Complainant believes her hair was patted down due to race.	2
Closed	Contact-OTSSO (b) (b)(6)	10/18/2016	(b)(6)	10/6/2016	PHX region 6: Complainant states only African American females are getting their hair searched.	12

