



## First Observer Plus™ Overview

**Purpose:** To increase security awareness within the mass transit and passenger rail industry by providing surface transportation employees with tools to recognize suspicious activity possibly related to terrorism, to assess what they see, and a method for reporting those observations.

### Training Topics

What is First Observer Plus™?

- *A training program for transportation professionals to **Observe, Assess, and Report** potential terrorist activity*

How Security Awareness Programs Such as First Observer Plus™ Work

- *Transportation professionals are the “eyes and ears” to observe activities that “don’t look right”*

The Importance of First Observer Plus™ to the Mass Transit Industry

- *Explain the criticality of the mass transit sector and why it may be at risk*

An Overview of Terrorist Operations

- *Terroristic ideologies and emerging threats*
- *Evolution of tactics and weapons*

Assessing and Evaluating Our Observations

- *Planning stages of a terrorist operation and indicators of suspicious activities*
- *Assess potential threats by recognizing normal and suspicious behaviors within the work environment*

Reporting and Response Options

- *Reporting suspicious activities using the “5 Ws”*
- *Understanding some options in response to a terrorist event*

For more information about First Observer Plus™, visit [tsa.gov/firstobserver](http://tsa.gov/firstobserver).