



Connecting With Travelers in Real-Time

AskTSA answers questions related to prohibited and permitted items, lost and found, screening policies, identification requirements, passengers with disabilities/medical conditions and TSA PreV[®] including resolution of known traveler number issues.

By helping ensure better prepared passengers, it also allows transportation security officers to focus more of their time on national security efforts. The program provides insight into concerns from traveling public and identifies trends where there may be opportunities for operational improvement.

AskTSA is operated by a diverse group of skilled TSA employees working at the Transportation Security Operations Center, the nerve center of TSA intelligence.



Twitter
@AskTSA

FORGET YOUR ID?

We can help you get through security.

UNSURE WHAT YOU CAN BRING?

Send us a picture and we'll let you know.

LOST SOMETHING IN SECURITY?

We'll find it and help get it back to you.



Facebook
fb.com/AskTSA

Sample Engagements

Identification

Hello, I'm traveling out of Greensboro, NC and I only have a drivers license. Do I need a NC Real ID in order to board?

AskTSA We accept all state-issued IDs and driver's licenses. Beginning October 1, 2020, you may only use a REAL ID compliant driver's license/ID or another acceptable form of ID to fly domestically. For more information, visit: bit.ly/1VF5jjz

TSA Precheck

Why is @TSA more often combining regular and tsapre lines? At IAH now, middle of a weekday, and we're all sent into one line. What's the point of tsapre then?

AskTSA We conduct real-time risk assessments at security checkpoints that may allow some travelers to be directed to TSA Precheck lanes while canines are screening people & property in line.

Lost Item

Hi, I left my laptop in the security line in terminal 5 at LAX. How do I get it back, please.

AskTSA Great news! LAX lost and found has a laptop matching your description. They'll be contacting you via e-mail.

Prohibited Items

Am wondering if I can bring these scissors in my carry on to do cross stitch. I'm flying domestic and international.

AskTSA Great question! Scissors with blades four inches or less from the pivot point are allowed in carry-on bags. Let us know if you have more questions!



Airport/Officer Compliments

Yo @TSA whoever that officer is checking IDs and tickets at @Dulles_Airport West Security Checkpoint is diligent, warm, and wonderful.

AskTSA We love hearing this, Maggie! We'll share your kudos w/ our team at IAD.